

Privacy Policy – Fiona Pawley Coaching, Griffin Global Ltd

This privacy policy sets out how Fiona Pawley Coaching, Griffin Global Ltd (FPC) (Company Registration 09495863) uses and protects any information that you give when you use this website.

FPC is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

FPC may update this policy from time to time by updating this page. You should check this page on a regular basis to ensure that you are happy with any changes that are implemented. This policy is effective from 05 June 2020

What information we collect

We may collect the following information:

- Your name
- Your contact information: email, postal address and telephone number
- Demographic information such as your postcode, preferences and interests
- Other information relevant to customer surveys, competitions and special offers
- Financial information to bill you for requested products and/or services

What we do with the information that we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- To contact you. For example, if you fill out our contact form we will attempt to reply.
- Internal record keeping.
- To provide you with services. For example, to make an appointment or to send you a newsletter, if you have asked for them.
- To improve our products and services.
- To send out promotional emails about new products, special offers or other information using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone or mail.
- To customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. However, please note that no data transmission over the Internet is completely secure. Therefore, we cannot guarantee or warrant the security of any information that you provide to us and you transmit such information to us at your own risk.



Controlling your personal information

If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by emailing us at: wave@fionapawley.com

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please email us at: wave@fionapawley.com

If you believe that any information we are holding on you is incorrect or incomplete, please email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

If you wish to be removed from the FPC client database please email the above address and your information will be deleted.

Cookies Policy

This site uses cookies — small text files that are placed on your machine to help the site provide a better user experience. In general, cookies are used to retain user preferences, store information for things like shopping carts, and provide anonymised tracking data to third party applications like Google Analytics.

As a rule, cookies will make your browsing experience better. However, you may prefer to disable cookies on this site and on others. The most effective way to do this is to disable cookies in your browser. We suggest consulting the Help section of your browser or taking a look at the About Cookies website which offers guidance for all modern browsers.

Contact Information

For any questions regarding these policies please email wave@fionapawley.com

Terms and Conditions

Payment

We accept payment via PayPal. Please visit the PayPal website for their full terms and conditions.

PayPal accepts:

- Visa (Debit/Delta/Electron)
- MasterCard/Eurocard (including Maestro)
- American Express

The goods will not be delivered until the customer's funds have been paid in full to Griffin Global Ltd.

All transactions will be carried out in GBP. Once you have placed your order, the confirmation will be sent to you via email.

By placing an order, you are consenting to be bound by these Terms and Conditions.

Unlawful or Prohibited Use

You shall not use this site for any purpose that is unlawful or by any means prohibited under these terms and conditions. You shall not use this site in any manner, which may harm FPC, Griffin Global Ltd or other parties or adversely affect the site functionality or its use by others. You shall not attempt or obtain from or through this site any information that is not already and intentionally made available from or through it.

Website Terms of Use

All the information on this website is intended for guidance only. The website is regularly updated. Services and prices are subject to change without notice.

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